HIGHLIGHTS OF 2019

Located in the Haskayne School of Business, the Business Library is a branch of Libraries and Cultural Resources. We offer a physical and online space for students, faculty and community interested in business research and resources. Through services, programming, collections, space and tools, we strive to enhance student-learning opportunities, support innovative research and create a community of mutual trust and respect.

In May 2019, John Wright joined us as director of the Business Library. John is the Political and Public Policy librarian and has held previous administrative roles within LCR. Our previous director, Justine Wheeler, moved on to the Taylor Family Digital Library to explore a new role as assessment librarian. Justine had worked in the Business Library for over twenty years, from a student assistant to MBA librarian and finally, director. We wish Justine all the best and welcome John to our team! Other staff changes in the library included the addition of Shelley Shevalier as a half-time library assistant.

Our primary client, the Haskayne School of Business, has undergone changes as well. They introduced two new Haskayne programs in 2019: The Haskayne Master of Management program specifically geared to recent non-business graduates, as well as the Doctor of Business Administration. As a result, we now offer in-class library support as well as library service to these two new user groups.

Our new self-serve reserve kiosk became operational in time for the fall semester. This technology has enhanced the student experience by enabling students to access business textbooks whenever the building is open, rather than being limited to library hours. As a result, our textbook circulation statistics for 2019 have increased by 49 per cent as compared to 2018.

A few additional highlights worth noting include:

- provided stress-free zones during exam weeks;
- hosted a cookie-decorating event as a stress-reducer prior to final exam season;
- introduced 120 young entrepreneurs aged 7 through 13 to our specialized databases such as Bloomberg as part of their summer camp program;
- offered a charity book sale in support of the United Way of Calgary.

We encourage you to drop by the business library and see what is happening! Hope to see you soon!
By the numbers 2019

83,017 In-person visits

61,254 Business Library website visits

4,431 Textbook checkouts (reserve material), 49% increase from previous year (new self-serve reserve kiosk installed)

4,664 Students attended library in-class instruction sessions

2,779 Reference questions answered

6,073 Questions answered

59,296 Research Guide hits

179 Users completed Bloomberg Market Concepts training
**TESTIMONIAL**

**PHIL DAVIDSON**

**Doctoral Student | Instructor**

“When I tell my students that the librarians are willing to help them find high-level information for their reports, I can speak from experience. The dedicated EMBA librarian was an incredible lifeline for me while I was obtaining that degree. Now as a DBA student, I have grown accustomed once again to pleading for help... and getting nothing but fantastic help in response.

In an age of information overload and credibility gaps, helping our students learn how to find reliable sources of valuable data is crucial. Fortunately, I can bring in experts from the library each semester to teach and remind students of this crucial skill. Our students are the winners for it.”

**HISTORICAL ANNUAL REPORT COLLECTION AND CONTEST**

Libraries and Cultural Resources acquired 6,000 annual reports from almost 1,300 Calgary-based companies dating from 1964 to the 2000s. These reports provide rich details of Calgary’s history and span the city’s growth from regional Canadian city to global energy center.

In October, the Business Library along with help from the Haskayne communications and marketing team displayed a sample of the reports. To encourage students to discover the collection and learn about Calgary’s business history, the SEEK & FIND contest was developed by Haskayne’s communications and marketing team. The team generously donated prizes for the winning entries. The three lucky winners (from left to right) were undergrad students Hayden Taylor, Yi Chen and Robert Johnson.
Our annual Fall Charity Book Sale took place from November 25 – December 8, 2019, just in time for holiday gift giving! Haskayne School of Business and Libraries and Cultural Resources faculty, staff, friends and community members donated the books. We sold the items for a nominal fee and raised $580.00 for the United Way of Calgary.

**THE UNITED WAY IS A LOCAL CHARITY THAT CHANGES PEOPLE’S LIVES, BY HELPING THEM OVERCOME OBSTACLES SUCH AS POVERTY, MENTAL HEALTH ISSUES, SOCIAL ISOLATION AND DOMESTIC VIOLENCE.**

**HOLIDAYS AT HASKAYNE EVENT**

On November 26, the Business Library along with the Haskayne Students’ Association sponsored a holiday event to provide our business students with some fun and frivolity prior to final exams. The Business Library provided 10 dozen sugar cookies and accompaniments for decorating. Library staff joined the students for some festive fun. In addition to cookies, the students enjoyed hot chocolate and there were opportunities for photos with Santa at the photo-booth. About 150 undergraduate business students came together as a community and participated in this stress-relieving event.

**TESTIMONIAL**

**KANWAL BOKHARI**

**Doctoral Student | Research Analyst | Sessional Instructor**

“I interact with the Business Library staff in my role as an instructor and as a doctoral student here at the Haskayne School of Business. I am always impressed with the level of engagement and professionalism of the Business Library team. As an instructor, I know that I can rely on the library team to set up students for success by showcasing the resources that we have at our disposal and how to navigate them successfully. As a doctoral student, I cannot say enough about the support that I have received as I carried out a literature review and accessed various databases. Thank you to the fantastic team at the Business Library in the Haskayne School of Business!”
## COLLECTIONS & SPACES

<table>
<thead>
<tr>
<th>Service</th>
<th>Quantity</th>
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<tbody>
<tr>
<td>Business Databases</td>
<td>59</td>
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<tr>
<td>Business Journals – Print and Electronic</td>
<td>4,677</td>
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<tr>
<td>Business Books – Print and Electronic</td>
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<td>Public Seating</td>
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<tr>
<td>Public Computers</td>
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<tr>
<td>Laptops Available for Loan</td>
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</tbody>
</table>

## TESTIMONIAL

**ROBERT JOHNSON**

*Fourth Year B. Comm Student*

“The Business Library is an amazing source of information and the people there are always willing to help you with your needs. From research and referencing to meeting for group projects, the library is a wonderful place to go. The librarians do an awesome job of making the space warm and welcoming.”

## SCHOLARLY ACHIEVEMENTS

**RHIANNON JONES**


*Jones, R. (2019, October). Developing MBA skills: Examining a pre-orientation library workshop for incoming graduate business students [Poster]. Paper presented at International Society for the Scholarship of Teaching and Learning, Atlanta, GA.*

*Jones, R. (2019, October). The Voices of students with ADHD: Erasing borders in the library. Paper presented at International Society for the Scholarship of Teaching and Learning, Atlanta, GA.*

_Rhiannon Jones_ achieved academic tenure at the University of Calgary in 2019.
SCHOLARLY ACHIEVEMENTS

ZAHRA PREMJI


Premji, Z. A., Fuller, K., & Raworth, R. Benchmarking the Participation of Academic Librarians in Evidence-Based Medicine (EBM) Instruction, in Undergraduate Medical Education (UME) Programs in Canada. European Association for Health Information and Libraries Annual Conference. June 17, 2019.


HASKAYNE SCHOOL OF BUSINESS

3,219 Undergraduate Students

606 Graduate Students
MEET OUR TEAM

John Wright
Director

Rhiannon Jones
Librarian

Zahra Premji
Librarian

Christine Stark
Operations Supervisor

Alifa Rahman
Information Specialist

Shelley Shevalier
Library Assistant (former)
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